THE WESTIN IMAGINE ORLANDO 9501 Universal Blvd, Orlando, FL 32819-9385 United States 7' 407.233.2200 F 407.233.2960 westin.com/

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To Whom It May Concern:

The Westin Orlando Universal Boulevard highly recommends UtelAuditors LLC., a Florida based utility bill auditing company to all of our neighboring hotels in Orlando. We contacted UtelAuditors LLC to ascertain whether our utility bill charges were correct and are extremely satisfied with the outcome of their audit. Not only did they succeed in finding errors in our bills, coordinate a full and significant refund for past overcharges, but at the same time lowered our monthly bills for the future. Their staff was always available to clarify and answer any questions we had and made sure to keep us informed of anything pertinent to us at all times. They handled our account in a very straightforward, ethical and courteous manner testifying to their quality of work.

We look forward to working with them on an ongoing basis, implementing their suggestions to help us in keeping our overhead as streamline as possible.

WESTIN[®] Sincerely,

Glenda Butler

Property Manager

